

PROVIDER AGREEMENT.

Transpack Argentina SA is fully committed to compliance and utmost quality. In order to fulfill this commitment, the Company has adopted policies that apply to the Company's employees, the Company's suppliers, and business partners/"Agents" worldwide. This document outlines TRANSPACK ARGENTINA's expectations for business partners while providing services on our behalf. If you have any questions or comments about our expectations, we remain available.

I - Confidentiality

The moving partner agrees to treat all confidential information provided by TRANSPACK ARGENTINA S.A. in the course of performing services related to this agreement and any scheduling issued under it as the property of and confidential to TRANSPACK ARGENTINA S.A., and shall not (without our prior written consent) disclose or allow the disclosure of such confidential information to any third party.

The moving partner agrees to protect all confidential information of TRANSPACK ARGENTINA S.A. with at least the same level of care as the moving partner uses to protect its own confidential information.

The moving company will use TRANSPACK ARGENTINA's Confidential Information solely for the purpose of fulfilling its obligations under this agreement. The moving partner further agrees not to use or disclose TRANSPACK ARGENTINA's Confidential Information for its own benefit or for the benefit of others.

II - Data Protection

The moving partner will accept TRANSPACK ARGENTINA's reasonable policies, standards, procedures, and guidelines for privacy, information protection, and data and system security, as well as all applicable privacy laws and regulations.

The moving partner will maintain security controls over the resources it provides on behalf of TRANSPACK ARGENTINA S.A. and TRANSPACK ARGENTINA's customers, protecting the confidentiality, privacy, integrity, and availability of TRANSPACK ARGENTINA S.A.'s and its customers' information.

All personal data of assignees and other individuals received in connection with this agreement shall be treated and maintained in accordance with the requirements of any applicable data protection law and any subsequent or related legislation, and shall fully comply with all applicable laws and regulations governing the processing of any personal data under this Agreement and with all data protection principles.

III - Anti-Corruption

The moving partner agrees to our prohibition of offering, giving, or promising anything of value (including a facilitation payment) directly or indirectly to a government official to influence or reward an official action or to any person to induce them to perform their job duties unfairly or otherwise improperly.

It is imperative that you comply with all applicable anti-corruption laws as outlined above and that you do not receive or accept any payments, gifts, or any other advantages in connection with TRANSPACK ARGENTINA S.A. for work performed on our behalf.

You are expected to maintain accurate and reasonably detailed books and financial records reflecting payments made under this agreement with us.

Please ensure to communicate these expectations to all individuals who will perform services for or on behalf of TRANSPACK ARGENTINA S.A., including subcontractors.

IV - Services

1.1. Commencement of Services. The Agent agrees to provide TRANSPACK ARGENTINA and TRANSPACK ARGENTINA hereby agrees to engage the Agent to provide the Services defined below and as specifically described in each initiation of order.



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1.2. Origin Agent Services. If the Order Initiation requires Origin Agent Services, the Agent agrees to provide the following Origin Agent Services to TRANSPACK ARGENTINA:

(a) Survey. The Agent will initiate contact with each Assignee within one (1) business day after receiving the Order Initiation to schedule a Survey with the Assignee and to perform the following in connection with it:

(i) The Agent shall acknowledge to TRANSPACK ARGENTINA in writing the receipt of each request for a physical Survey and keep the Company informed of scheduling details immediately after the appointment with the Assignee for the Survey is scheduled. Exceptional phone surveys must be pre-approved by us.

(ii) The Agent will conduct each Survey at no cost to TRANSPACK ARGENTINA S.A.

(iii) At the time of the Survey, the Agent will confirm to TRANSPACK ARGENTINA that it has received the Assignee's policy, shipping assignment if applicable, mode of transportation, country-specific shipping restrictions, and list of prohibited items.

(iv) The Agent will immediately notify the Company in writing of any merchandise that constitutes prohibited items under applicable laws and regulations, including.

(v) The Agent will note all Goods identified as "do not pack" and/or "ship" on the Survey sheet.

(vi) In the event the results of the Survey exceed the Transferee's shipping allowance, the Agent will immediately notify TRANSPACK ARGENTINA S.A. in writing and note the excess on the Survey.

(vii) Within one (1) business day after completing the Survey, the Agent will provide TRANSPACK ARGENTINA with the Survey results and a quote for packing and handling the Shipment, including 1 month of free storage at origin.

(viii) It is recommended that the Agent provide a copy of each Survey to TRANSPACK ARGENTINA.

(ix) The Agent agrees that the margin of error for each Survey will be ten percent (10%).

(b) Packing and Loading. The Agent will complete packing, loading, and securing each Shipment in accordance with FIDI/FAIM standards, including, but not limited to:

(i) Achieving optimal density using all available space and disassembling commonly disassembled Goods (tables, desks, shelves, and the like).

(ii) Creating a legible packing list identifying all Goods in the Shipment with an accurate description of the contents of the cartons and a complete identification of appliances and electrical items (including make, model, and serial number).

(iii) All furniture must be listed using standard exceptions denoting condition at the time of packing.

(iv) Team leaders must print their name and sign the descriptive inventory in the bottom left section reserved for contractor/shipper/representative.

(v) Inventory numbers must be affixed or written on the exterior of packing/wrapping materials.

(vi) Under no circumstances will a PBO ("Packed by Owner") be accepted, included on an inventory, or included in a Shipment. Any carton presented by a Transferee to a Packing Team as a PBO must be thoroughly inspected, and a complete description of the contents of the carton must be entered on the carton and inventory, ensuring the carton does not contain restricted items and does not pose a threat to the safety of a vessel, aircraft, or other vehicle on which it will be transported.

(vii) If a Shipment is not loaded at the Transferee's residence, the loading location and date will be written at the top of the first page of the descriptive inventory.

(viii) When more than one day of packing is required, packing materials, debris, and empty cartons must be removed from the Transferee's residence at the end of each day.

(ix) Any repacking outside of the Transferee's residence must have TRANSPACK ARGENTINA's approval.

(c) Documentation.

(i) Export procedures should only be initiated at origin after formal authorization/"green light" from TRANSPACK ARGENTINA.

(ii) Our shipping instructions must be strictly followed.

(iii) The Agent shall provide TRANSPACK ARGENTINA S.A. with shipment pre-advice and pickup confirmation with final weight and dimensions within two (2) business days following final loading of the Shipment. Additionally, the Agent must provide piece



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count, navigation/flight details and strictly follow indicated shipping instructions and our instructions, presenting the AWB/OBL draft for TRANSPACK ARGENTINA's approval.

(iv) The Agent agrees that any deviation from the Survey and quoted charges or weight must be communicated to the Company in writing for approval within two (2) business days following the loading of the Shipment and before the release of the Shipment. All additional charges resulting from a deviation not previously approved may be denied by the Company.

(v) If requested by the Company, the Agent must arrange or provide transportation to the airport/port.

(vi) Permanent Storage. The Agent shall:

- Locate and arrange secure storage sites as necessary for permanent storage and temporary storage lots.

- Provide monthly billing for permanent storage lots.

Destination Agent Services. If the Order Initiation requires Destination Agent Services, the Agent agrees to provide the following Destination Agent Services to the Company:

(i) Arrival and Customs Clearance.

(ii) The Agent shall notify TRANSPACK ARGENTINA S.A. in writing within two (2) business days following arrival of the freight at the Destination Area.

(iii) Unless the Parties agree otherwise in writing, the Agent shall arrange the following:

(A) Customs clearance.

(B) Directly or using a customs broker, process the Shipment through the local government customs in accordance with local law and jurisdiction, requesting "duty-free customs entry" for (C) Unless otherwise requested, the Agent shall prepay port charges on behalf of the Transferee and invoice the Transferee directly.

(D) The Agent shall notify the Company in writing of any tax, fee, or inspection within twenty-four (24) hours of determining the cost and demand.

(E) The Agent shall submit proof of taxes and duties paid as supporting documentation with each invoice, if applicable, and shall seek prior billing instructions from TRANSPACK ARGENTINA.

(F) The Agent shall immediately notify the Company in writing of scheduled or actual customs clearance process.

(G) If local customs representatives have inspected the Shipment, the Agent shall inform the Company in writing within twenty-four (24) hours, and include photos, list of items inspected, and confirm the Agent's involvement during such inspection, provided that Agent's assistance during customs inspection is allowed in their country.

(H) Cartage from Arrival Airport/Port.

(I) The Agent shall coordinate cartage from the airport/port, unless provided by the shipping line.

(J) The Agent shall verify all container seals upon arrival and at the time of delivery to ensure each container has not been opened or tampered with during transit. If any container seal does not match or has been broken, the Agent shall immediately notify the Company in writing.

(K) The Agent shall notify the Company in writing as soon as the Shipment is received at the Agent's warehouse.

(L) Delivery Service at Destination. The Agent shall perform the following in connection with the delivery of the Shipment to its final destination:

(M) The Agent shall notify the Company in writing of the scheduled delivery date ("Delivery Date") of the Shipment, as soon as it is coordinated (the "Delivery Notice").

(N) The Agent shall notify the Company in writing of any delays, damages, or losses of the Goods during shipment within one (1) business day after discovery by the Agent, and such delays, damages, or losses shall also be noted on the inventory or delivery receipt.

(O) Unless otherwise agreed in writing by the Company, the Agent shall schedule delivery of the Shipment to the destination residence and unpacking, including debris removal, on the same day. Any corresponding additional charges not approved by the Company in writing shall be deemed the Transferee's responsibility.



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(P) The Agent shall deliver the relevant shipping documents to the Transferee upon delivery including copies of the descriptive inventory to the assignee beforehand.

(Q) Assignees declining unpacking services must declare and sign on the delivery documents. TRANSPACK ARGENTINA S.A. must be immediately informed thereof.

(R) Reassembly of disassembled items (tables, desks, shelves, as examples), provided reassembly does not require special tools.

(S) Unpacking at no additional charges.

(T) The Agent must use checklists/bingo sheets or inventories whenever the cargo is moved from the original shipping container to another container, storage vault, truck, etc. Any discrepancy between the inventory piece count and actual piece count must be reported in writing to the Company immediately.

(U) In case special services are required upon delivery at the customer's address and unless otherwise instructed by TRANSPACK ARGENTINA, the agent must bill the assignee directly for additional charges.

(V) The agent must submit all "Delivery Documents" to the Company within two (3) Business Days following the delivery of the cargo to the assignee. The "Delivery Documents" include the signed inventory, notification of damages or losses, and the agent's invoice.

(W) The agent must provide basic claims assistance to the assignee and immediately notify TRANSPACK ARGENTINA S.A. thereof.

V - Billing Procedures

Billing Procedures. The Agent shall submit an invoice to TRANSPACK ARGENTINA S.A. within fifteen (15) days following the completion of the Services provided to TRANSPACK ARGENTINA S.A., for processing and payment.

Currency. All payments under this Agreement shall be made in US dollars, as expressly agreed between the parties. FIDI/Lacma payment rules shall always be considered.

VI – Insurance

The Agent shall acquire and maintain during the term of this Agreement comprehensive general liability insurance coverage, including bodily injury, liability, and completed operations covering bodily injury, personal injury, and property damage, of at least one million dollars (\$1,000,000.00) per occurrence. The Agent is responsible for maintaining All Risk property insurance limits that are adequate to cover the full value of insurance for all Shipments.

VII – Term and Termination

This Agreement shall become effective as of the Effective Date and shall continue until terminated as provided herein (the "Term"). Either Party may terminate this Agreement, with or without cause, by giving the other Party written notice of termination at least thirty (30) days in advance.

Notwithstanding the foregoing, upon giving notice of termination of this Agreement, the Agent shall not be entitled to request, and the Company shall not initiate, further Order Initiations. At the sole option and upon written instruction from the Company, the Agent shall complete any Services in progress as of the date such notice is given. The Company shall compensate the Agent for all Services provided in accordance with the terms and conditions of this Agreement, the obligation of which shall not be affected by any termination.

Thank you for your continued support and commitment to excellence!



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